



Summary of Warranty general Criteria for LED Series Product

For Professional, Industrial/Commercial Users and Applications Only

DURALAMP SPA ("Duralamp") warrants that its LED lamps listed below (the "Products") will be free from defects in material and workmanship, and that the lumen maintenance value for the Product shall not fall below 70% of the lumen maintenance value set forth in Duralamp specifications, for the period of years as indicated below, from date of purchaser's purchase (the invoice date), subject to the terms and conditions herein.

<u>Product Rank</u>	<u>Warranty Level</u>
G2	2 years (4000h/year)**
G3	3 years (4000h/year)**
G4	4 years (4000h/year)**
G4h24	4 years (24h/24h)
G5h24	5 years (24h/24h)

****No limited warranty for the first year**

The warranty period is based on lamp operation of 11 hours a day/7 days a week. If a Product fails to operate in accordance with this limited Warranty, Duralamp will, at its sole option, replace the Product with the same or a functionally equivalent Product or grant purchaser a credit for a future Product purchase.

For avoidance of doubt, "to replace the Product" does not include any removal or reinstallation costs or expenses, including without limitation labor costs or expenses, shipping costs to return non-conforming Products or any damages that may occur during the return of Product to Duralamp.

This limited Warranty is subject to the following additional conditions:

The Products have been installed and operated in accordance with the manufacturer's general warranty terms "3.3.1 Recommended operating Conditions" and where the failure rates are align with the nominal declared failure rate* (0,2% each 1000h)

The Products have not been subject to accident, neglect, abuse or misuse.

Adequate records of operating history are kept and available for inspection by Duralamp.

A Duralamp representative will have access to the failed Products and the fixtures used to operate them. If the fixture or other parts become suspect, the representative shall have the right to invite other manufacturers' representatives to evaluate the lighting system components.

The Product has been purchased directly from an authorized Duralamp distributor/dealer.

Purchase receipt/invoice for the Product is available for inspection by Duralamp.

The warranty and remedy set forth herein do not apply to Products, parts, advice, assistance or service which Duralamp furnishes to purchaser as a business courtesy. The warranty is not applicable to any Product which is used in violation of any applicable standard, code or instructions for use.

THE FOREGOING WARRANTY IS EXCLUSIVE, AND THE SOLE REMEDY FOR ANY AND ALL CLAIMS, IN CONTRACT, IN TORT OR OTHERWISE ARISING FROM THE FAILURE OF PRODUCT AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WHICH WARRANTIES ARE HEREBY DISCLAIMED. THE LIABILITY OF DURALAMP SHALL BE LIMITED TO THE TERMS OF THE EXPRESS WARRANTY SET FORTH HEREIN. IN NO EVENT WILL DURALAMP BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING, WITHOUT LIMITATION, DAMAGES RESULTING FROM LOSS OF USE, PROFITS, BUSINESS OR GOODWILL, WHETHER OR NOT DURALAMP HAS BEEN ADVISED OF THE POSSIBILITY THEREOF.

* The failure rate is defined by UNI 10147 as the ratio between the numbers of possible fault on the products installed after a certain time (hours) and the total amount of installed products that have no fault.

** For the complete warranty documentation please refer to www.duralamp.it